



## Merchandise Return Policy

### Customers

Accessories that were shipped in error or damaged in transit may be returned to Paparazzi for a full refund within 10 days of receipt. To initiate the return, the customer must contact Paparazzi Support at (855) 697-2727 or [support@paparazziaccessories.com](mailto:support@paparazziaccessories.com) to obtain a Return Merchandise Authorization (RMA) number and a return label.

Once the returned merchandise has been received, a direct replacement will be sent to the customer. If the returned item is no longer available for purchase, a refund in the amount of the original purchase will be processed on the original form of payment.

Accessories that have been used or worn, no longer have the original tags, were ordered in error, or broken due to misuse will not be eligible for return.

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### Consultants

Consultants must perform an immediate inventory of all orders received to determine if there are any damaged or missing pieces from the invoice. Paparazzi must be notified of any damaged or missing product within three days of confirmed delivery in order to be eligible for return. Accessories that can be repaired using the Complete Jewelry Tool Kit included in each Starter Kit will not be considered returnable.

To initiate a return, the Consultant must contact Paparazzi Support at (855) 697-2727 or [support@paparazziaccessories.com](mailto:support@paparazziaccessories.com) to obtain a Return Merchandise Authorization (RMA) number.

Once the returned merchandise has been received, a credit in the amount of the original purchase will be placed in the Consultant's Back Office where it can be used towards a future purchase.

Accessories that have been used or worn, no longer have the original tags, were ordered in error, or broken due to misuse will not be eligible for return.

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All approved returns should be shipped (prepaid) to the following address, with the RMA number clearly marked on the outside of the package:

Paparazzi Accessories  
Attn: Returns  
36 N 1000 W  
Hurricane, UT 84737